

Development of policy frameworks and knowledge products

ITU assists its Member States in promoting increased connectivity, closing digital divides, enabling digital transformation and building smart societies by developing and providing policy frameworks and best-practice guidelines.

ITU develops handbooks, technical reports and papers on telecommunication/ICT matters to assist the ITU membership, through its study group process.

Best practices from Member States, the private sector, research and academia are collected and shared back with Member States.

ITU provides knowledge-exchange products and tools to enable inclusive dialogue and enhanced cooperation to help countries achieve a more inclusive society, and supports its membership in understanding and navigating the challenges and opportunities that come with promoting connectivity and digital transformation.